PPM SYSTEM REQUIREMENTS

ARIS Process Performance Manager 10

October 2026

This document applies to ARIS Process Performance Manager Version 10 and to all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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1. Scope

This document provides information on all system requirements for ARIS Process Performance Manager 10.2026.10 and ARIS Process Performance Manager Analysis UI 10.2026.10.

Release dates and key information

General Availability (GA): 2026-10-31

End of Maintenance (EOM): 2028-10-31

Required license key: 10.0

A general availability note for all products is published online at ARIS Community.

2. System requirements

2.1. Supported Server OS Platforms

Applicable for ARIS Process Performance Manager (Server) and ARIS Process Performance Manager Download Client

- Windows Server 2022
- Windows Server 2025
- Linux RedHat ES 8.x
- Linux RedHat ES 9.x
- SUSE Linux ES 15

2.2. Supported Client OS Platforms

Applicable for ARIS Process Performance Manager Analysis UI

- Windows Server 2022
- Windows Server 2025
- Windows 11

2.3. Supported DBMS

- MS SQL Server 2025
- MS SQL Server 2022
- MS SQL Server 2019
- MS SQL Server 2017
- Oracle 19c
- Oracle 21

Notes

Use the latest JDBC driver versions for all DBMS that are Java 25 compatible.

2.4. Supported Web Browser

- Google Chrome
- Microsoft Edge

- Mozilla Firefox

2.5. Supported LDAP systems

- Active Directory Domain Services Windows 2019 Server
- Active Directory Domain Services Windows 2022 Server
- IBM Tivoli Directory Server 6.1
- Net IQ eDirectory 8.8 SP8
- Oracle Directory Server Enterprise Edition 11g

2.6. Supported cloud providers

- Amazon EC2 64-bit
- Microsoft Azure

2.7. Supported Single Sign-On technology

- Kerberos

2.8. Supported Hypervisor

- VMware ESXi 6.5 and 6.7

2.9. Supported JDK

- Windows / Linux Zulu Java 25

3. Languages

Supported languages for ARIS Process Performance Manager 10.5.10

- Chinese (simplified Chinese)
- English
- French
- German
- Japanese
- Portuguese (Brazilian Portuguese)
- Russian

4. Compatibility

ARIS Process Performance Manager 10.2026.10 is compatible with the following other products of SAG ARIS GmbH:

- ARIS 10.2026.10

5. Virtual Machine Support

"SAG ARIS GmbH provides for all its software the definitions of supported, documented platform configurations (referred to here just as 'supported platform') which will include specific Operating System (OS) and hardware configurations and may include Java Virtual Machine (JVM) and database versions. Customers can use a commercially available virtualization environment for a Software GmbH production environment if it accurately and completely emulates one of the supported platforms.

Customers who use virtual environments are required to comply fully with their contractual terms and conditions for licensing.

SAG ARIS GmbH tests its software for operation on the supported platforms and not specifically against all possible combinations of hardware that might be comprised that operating system (for example, file system, disk controllers, memory configuration, display devices and so on). Therefore, the correct expertise, provision and management of a hardware configuration to support the platform remain the responsibility of our customers, whether directly using physical hardware or a virtualization environment. SAG ARIS GmbH recommends physical hardware or, if ARIS products are used in a virtual environment, sufficient resources must be available to avoid the risk of overbooking.

SAG ARIS GmbH tests and supports certain products in the specific virtualized environments listed in the system requirements section of the product documentation. Customers can use a different virtualized environment that accurately and completely emulates one of the supported platforms; however, if they encounter an issue that SAG ARIS GmbH judges might be caused by the virtualized environment, then the customer is responsible for reproducing the issue on an actual supported platform before further analysis can take place. ARIS Global Support will refer customers to the Global Consulting Services group for guidance or recommendation about the use of virtualization software, or, if required, the best approaches for copying a system to a supported platform."

6. Support and legal information

This section provides you with some general information regarding product support and legal aspects.

6.1. Documentation scope

The information provided describes the settings and features as they were at the time of publishing. Since documentation and software are subject to different production cycles, the description of settings and features may differ from actual settings and features. Information about discrepancies is provided in the Release Notes that accompany the product. Please read the Release Notes and take the information into account when installing, setting up, and using the product.

If you want to install technical and/or business system functions without using the consulting services provided by SAG ARIS GmbH, you require extensive knowledge of the system to be installed, its intended purpose, the target systems, and their various dependencies. Due to the number of platforms and interdependent hardware and software configurations, we can describe only specific installations. It is not possible to document all settings and dependencies.

When you combine various technologies, please observe the manufacturers' instructions, particularly announcements concerning releases on their Internet pages. We cannot guarantee proper functioning and installation of approved third-party systems and do not support them. Always follow the instructions provided in the installation manuals of the relevant manufacturers. If you experience difficulties, please contact the relevant manufacturer.

If you need help installing third-party systems, contact your local ARIS sales organization. Please note that this type of manufacturer-specific or customer-specific customization is not covered by the standard ARIS software maintenance agreement and can be performed only on special request and agreement.

6.2. Support

Product support

We provide support for ARIS products to all customers with a valid support contract.

Information on product version availability and support, as well as sustained support dates, is available at ARIS Community.

Contact our Global Support services at ARIS Community to raise and update support incidents, or post ideas and feature requests.

Community

Register with ARIS Community to download products, updates and fixes, find expert information, and interact with other users.

Documentation

For information on how to use and activate products and for other technical support questions, visit the ARIS Documentation website.

If you want to give feedback on any documentation topic, write to documentation@aris.com.

6.3. Legal notices

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