aris

RELEASE NOTES

ARIS Process Performance Manager 10

October 2026

This document applies to ARIS Process Performance Manager Version 10 and to all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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1. Text conventions

Menu items, file names, etc. are indicated in texts as follows:

- Menu items, key combinations, dialogs, file names, entries, etc. are displayed in **bold**.
- User-defined entries are shown as **<bold text in angle brackets>**.
- Example texts that are too long to fit on a single line, such as a long directory path, are wrapped to the next line by using ↵ at the end of the line.
- File extracts are shown in this font format:

```
This paragraph contains a file extract.
```

2. Support

Visit the ARIS Documentation Web sites of Software GmbH to learn about support policies and critical alerts, read technical articles and papers, download products and fixes, submit feature or enhancement requests, and more.

Visit the ARIS Community Web site to access additional articles, demos, tutorials, technical information, samples, useful resources, online discussion forums, and more.

3. General

This file contains important information about changes in ARIS Process Performance Manager 10.2026.10. All user documentation is available on the ARIS Documentation site. Navigate to the Process Mining section there and find all PPM related documentation in the ARIS Process Performance Manager category. Important changes for the new version can be found in the following documents:

- PPM Installation Guide
- PPM Migration Guide
- PPM Operation Guide
- PPM System Architecture Guide
- PPM Database Systems Guide
- PPM Release Notes (this document)

This file contains information about functionality that has been added, removed, marked as deprecated, or changed for this product. Deprecated functionality continues to work and is supported by Software GmbH but may be removed in a future release. Software GmbH strongly recommends that you do not use deprecated functionality in new projects.

4. Critical information

Please go to the ARIS Community to find out about important information that Software GmbH might retrospectively publish about the current ARIS PPM release.

Technical documentation provided as PDF files are no longer available on the product DVD/package that can be downloaded from the ARIS Download Center. These documents are provided now as a separate package for the respective PPM Version on the ARIS Community.

Also, all legal information as 3rd party lists, terms & conditions and copyrights are also provided along with DVD package in the ARIS Community for the respective PPM Version.

5. Known issues

There is no known issue.

6. Usage notes

This section provides you with important details about how to work with the current product release.

6.1. Installation

- The new version ARIS PPM 10.2026.10 (10.2026.10) is a full featured ARIS PPM release. We recommend installing the setup in an installation directory that does not contain any other ARIS product installations. The new setup is available in the ARIS Download Center. For more details on using the setup, see the document **PPM Installation.** You can also update a former ARIS PPM version using the over install mechanism of the setup program. Details on update paths available are given in the next chapter **Upgrade**.
- The option of side-by-side installation and migration was removed from ARIS PPM versions 10.2025.10 and higher. It is no longer possible to update an older ARIS PPM version 9.12 to 10.4 using side-by-side installation and migration. In case you want to update such an old version, you need to update to version 10.5.10 first.
- From ARIS PPM 10.2, the **ARIS PPM Setup** tool was used to install or uninstall ARIS PPM. This setup routine can be affected by **McAfee** or any other virus scanner scans and may fail with errors when accessing locked files that are needed for the installation. All McAfee versions prior to the ENS 10.5.4 August Update are known to cause this problem. Other virus scanner tools might affect the **ARIS PPM Setup** by performing some “On Access Scans” during installation. Workaround: Update your McAfee installation to the latest version or temporarily deactivate ”On Access Scans” in your virus scanner tool.
- In an integrated scenario with **ARIS Aware**, the dashboarding component ships the ARIS PPM widgets **Function Flow**, **Root Cause Miner**, **Process Variants**, **Conformance Check** and **Jump to ARIS PPM Client**. The widgets allow the user to extract and analyze data using the existing PPM data source.
- PPM Widgets for the use in MashZone NG are no longer shipped with the current version. The Widgets are deprecated and were removed from the PPM distribution set.

- If you have added project-specific runtime libraries (**JAR** files) to your ARIS PPM installation, you must update these custom classes so that they conform to the new ARIS PPM version after the upgrade. If you want to update your project-specific runtime libraries, please contact the Software GmbH product support.

- To access **ARIS PPM Cloud Agent**, you must enter a user/password combination. The combination is saved in various start and stop scripts (User = **Clous**, password = **g3h31m**). From ARIS PPM 10.4, you can change the user and password for ARIS PPM Cloud Agent during the ARIS PPM installation. For more information on securing your ARIS PPM installation, see the document **ARIS PPM Operation Guide.**
- In addition to the familiar **ARIS PPM help topics** of the online help, PDF documents and the **ARIS PPM Compendium** are provided **ONLY** on the ARIS Documentation website. Furthermore the PDF documents were moved to the website and are no longer available on DVD.

6.2. Fix installation

- To install a fix version the standard setup tool can be used. More details on the fix installation process can be found in the **ARIS PPM Installation** document.
- New fix versions will also be available in the ARIS Download Center, patch section.

6.3. Upgrade

To upgrade older **ARIS PPM 10.5.x** versions you need to consider some intermediate steps:

- Due to an update of the **Elasticsearch** component in the ARIS infrastructure, a direct update from ARIS PPM versions older than **10.5.6** to **ARIS PPM 10.2026.10** is no longer possible. We recommend to update your installation to **ARIS PPM 10.5.10 or 10.2025.10** and then perform the update to **ARIS PPM 10.2026.10**.
- Upgrading from **ARIS PPM 10.5.0:** To update **ARIS PPM 10.5.0** to **ARIS PPM 10.2026.0**, two intermediate steps are required. First, update **ARIS PPM 10.5.0** to **ARIS PPM 10.5.5** using the **ARIS PPM 10.5.5** setup. After this, you need to need to update **ARIS PPM 10.5.5** to **ARIS PPM 10.5.10** using the **ARIS PPM 10.5.10** setup. A direct update from **ARIS PPM 10.5.0** to **ARIS PPM 10.2026.0 is not possible.**
- Upgrading from versions **ARIS PPM 10.5.5:** If you are upgrading from version **ARIS PPM 10.5.5**, an intermediate step is required. First, update your installation to **ARIS PPM 10.5.10** using the **ARIS PPM 10.5.10** setup. After this, you can proceed with the update to the latest **ARIS PPM 10.2026.0** version.
- Side-by-side installation scenario to upgrade older ARIS PPM versions **9.x,…,10.4** to latest **ARIS PPM 10.2026.0** is no longer supported with **ARIS PPM 10.2026.0.** To update older versions mentioned above to the new ARIS PPM version, you need to update to version **ARIS PPM 10.5.10** first. For details consult the PPM Migration Guide provided with this version.

After updating and migrating former ARIS PPM versions to the latest ARIS PPM version, you must also check your database drivers used. Make sure that the database drivers used are certified for **Java 25**. You can check the compatibility of the database driver on the manufacturer's website. Database drivers not certified for Java 25 cannot be used with ARIS PPM version 10.2026.10 and higher. For more details on upgrade scenarios and how to migrate data and configurations, please refer to the migration guide **ARIS PPM Migration**.

ARIS PPM Analysis GUI 10.2026.10 update:

It is not possible to update ARIS PPM Analysis GUI version 10.2025.10 and lower automatically by connecting the Analysis UI to the updated PPM Server. This process does not update the used Java Runtime version used on the local client machine. To update the above-mentioned Analysis UI versions to 10.2026.10, you must reinstall the application. You can download the new version also from the ARIS Download Center.

6.4. Analysis

- If the ARIS PPM client and server are located in different time zones, the server time is valid for all queries.
- If you use the ARIS PPM export functionality, for example, in combination with Microsoft® Excel, the CSV files use **ISO-8859-1** encoding by default. If you must change the encoding, specify the corresponding **UTF-8** encoding instead of the default **ISO encoding** in the client-specific files **csv.xsl** and **csv_formatted.xsl**. These files are located in the following directory of each client:

  <PPM installation directory>\ppm\server\bin\work\data_ppm \config\<client name>\report\xsl.
- If you jump from a **Data Analytics** analysis realm to the process instance list, you must ensure that the filters set do not exceed a certain number of dimension values. Currently, this value is 10,000 entries. If this number is exceeded, the jump to the process instance list is automatically aborted.

6.5. Configuration

- We recommend the Firefox or Chrome browser for the usage of **Process Mining configurator**. From version 10.4 onwards Process Mining configurator enables you to easily create and import an ARIS PPM customizing based on a CSV file by using a Web interface without directly accessing the ARIS PPM server. CTK provides you with the **process_mining_configurator template** that you need to enable Process Mining configurator.

- In planned-value definitions, the use of n-level dimensions as filters is limited to nine levels.
- Process types can be configured only as two-level dimensions.
- Cardinality measures can be defined only at the most detailed or roughest level for n-level dimensions.

6.6. Administration

- All ARIS PPM components are managed using ARIS PPM Cloud Controller (ACC). Please note that ARIS PPM Cloud Agent must be started to use ACC.
- The Web application server and the Web server for Query API are managed using the **ppm_web** component.
- ARIS PPM clients consist of two components: the ARIS PPM client server (prefix **_cs**) and the ARIS PPM analysis server (prefix **_as**).

- The new name of Cloud Agent runnables is as follows (for example ppm_web): **2026103118.101559_ppm-web-run-prod-10.2026.10.0-runnable.zip**.
- The basic user management functions (such as creating, deleting, and editing user data) are no longer available in the user administration of the ARIS PPM server. From version 9.0 onwards, these functions are provided in User Management. To create new users, you must start the **umcadmin** component in Cloud Agent. You can access this service in the Web browser using the following URL: https://<hostname>/umc (default). Specific ARIS PPM access privileges and function privileges are still managed and stored in ARIS PPM. Users registered in the User Management component must have the **ARIS PPM user** privilege to be able to use ARIS PPM.
- The User Management provides you with the system user **system** in combination with the password **manager**. If you log in with this user and password, you can create and edit new ARIS PPM users. As of ARIS PPM version 9.6, there is a new additional administration user with the username **administrator** and the password **manage**.

- You can enable the HTTPS protocol for the Loadbalancer using ACC. For further information, refer to the document **ARIS PPM Operations Guide.**

6.7. Demo Database

- After you have installed the product, the related demo databases are available in the directory **<PPM installation directory>\ppm\server\bin\work\data_ppm \custom\ <client>**.

- The demo data of the process instance ranges from 2014 to 2017.

- The **Function Flow** widget for MashZone NextGen is a part of the demo database. The demo database also includes the **Order processing** demo dashboard. A corresponding description is also available. In addition, the widgets **Process Variants**, **Root Cause Miner**, and **Jump to ARIS PPM client** are delivered independently as a part of ARIS PPM.

7. Changes in version 10.2026.10

7.1. Resolved issues in current version

The following issues were addressed in the current release:

- Security issue: ARIS PPM uses several Java-based and JavaScript-based third-party libraries. Security vulnerabilities detected within these libraries were fixed by updating or replacing the affected libraries (among others Log4j, Jansi, Jetty, Jackson Databind, fast-uri, ajv, Neethi, browserslist, and the Angular framework)
- Locale provider change: In preparation for Java 25, where the legacy COMPAT locale provider is removed, ARIS PPM was migrated to the standard CLDR locale data. Date, time, and number parsing and formatting now use explicit, locale-specific patterns for all supported languages, so that the formatting behavior remains stable after the migration.

7.2. Documentation changes

- Copyright information was updated in all documents
- Version information changed for all documents
- Look & Feel of the documents was updated
- The online help was switched to the new docs.aris.com URL scheme. The help is available in English (en-us), German (de), Japanese (ja), and Brazilian Portuguese (pt-BR)

7.3. Terminology changes

Old Term	New Term
ARIS Process Performance Manager 10.2025.10	ARIS Process Performance Manager 10.2026.10

7.4. Added, removed, deprecated or changed items

Added Item	Description
Database platform support	Oracle 21 Microsoft SQL Server 2025
Removed Item	**Replacement, if any**
Removed configuration option in CTK for Oracle 9i,10g,11g,12c and SQL Server 2000, 2005, 2008, 2012, 2014, 2016	none
Deprecated Item	**Replacement, if any**
Creation of expert documentation in CTK for the specific client configuration	

Added Item	Description
XLS based Data Import for process instance-independent measures in the analysis UI (PIKIs)	
Process Instances, UI component (located in Administration) used for aggregated paramsets	
Export component of PPM Report function (configured in the configuration part of the analysis UI)	
SAP systems SAP ERP/ECC < 6.0	
CPI (Continuous Process Improvement)	
Calculation of internal database statistics ("-genstats" option of "runppmimport")	
Support of region-specific encodings	The encoding (that can be selected during client creation in CTK) will be limited to only support UTF-8 for future versions. This also includes the encoding of the underlying database schema (which also must support UTF-8 characters).
ARIS PPM Analysis GUI installation on the client machine	
Switching from the process instance list view in ARIS PPM to the transaction module in SAP is deprecated for the Download Client and the PPM Analysis GUI	
Shared fragment mechanism and corresponding configuration elements for shared fragments	
Configuration classes (for example, calculation classes, merge algorithms, keyrules, transformation rules) that do not refer to classes delivered with the standard product installation of ARIS PPM. Report engine < ARIS PPM 9.6. The option to use the older version of the report engine **will phase out**.	
Changed Item	**Description**
Java Runtime	The Java Runtime was updated to Java 25. The legacy COMPAT locale provider is no longer used; ARIS PPM now relies on the standard CLDR locale data.

7.5. Added, removed, deprecated, or changed Built-In Services

Changed Service	Description
ARIS PPM Cloud Agent 10 (ARIS PPM 10)	The buildnumber of Cloud Agent changed and hence all runnables using the new version number 10.2026.10. The runnable names are composed as shown in the following example: **20261031.091714_ppm-web-run-prod-10.2026.10-runnable.zip** The service name and default port are the same (PPMCloudAgent105, 17013) Display Name changed to ARIS PPM 10

7.6. Added, removed, deprecated, or changed parameters

In this version, no changes were made to parameters.

7.7. Added, removed, deprecated, or changed APIs

In this version, no changes were made to APIs.

8. Former Versions

8.1. Release 10.2025.10

8.1.1. Resolved issues in 10.2025.10

The following issues were addressed in the current release:

- Security issue: ARIS PPM uses some java-based 3rd party libraries. In general, security vulnerabilities detected within these libraries were fixed by updating or replacing the libraries.
- SI-578708: When storing the event attribute mapping in CTK, missing and trailing spaces are erroneously removed, which can cause problems if these attributes are used later in ARIS PPM (for example, as keys for internal merges, process keys, or dimension values). This error is resolved in the current version by adjusting the DTD schema used to read and write the affected attribute mapping XML configuration file. This fix also ensures that XML files from previous versions are read correctly. When saving in CTK, they are written correctly according to the new scheme, without any spaces being cut off.

8.1.2. Documentation changes

- Copyright information was updated in all documents
- Version information changed for all documents
- Data Import document was updated. The command line parameter “encoding” for the runtools runpikidata and rundimdata is mandatory.
- PPM Process Extractors document was updated. The former optional parameter “encoding” of the CSV-2-PPM Extractor is mandatory.
- Database Systems guide was updated. Removed obsolete and outdated export and import sections.
- Installation Guide was updated. Patch setup was retired and is no longer available. Pls. consider some changes on the fix installation on Linux.
- Operation Guide was updated. PPM Widgest were removed and also installation steps regarding MashZone NG.
- Migration Guide was updated. Side-by-side installation and migration from older PPM versions was removed.

8.1.3. Terminology changes

Old Term	New Term
ARIS Process Performance Manager 10.5.10	ARIS Process Performance Manager 10.2025.10

8.1.4. Added, removed, deprecated or changed items

Added Item	Description
Java 21 Runtime	All PPM components support Java 21 Runtime
Removed Item	**Replacement, if any**
Java 17 Runtime	Replaced by Java 21 Runtime
MashZone NG widgets	None
Side-by-side Installation and CTK Migration	New Setup for over install.
Deprecated Item	**Replacement, if any**
Creation of expert documentation in CTK for the specific client configuration	
XLS based Data Import for process instance-independent measures in the analysis UI (PIKIs).	
Process Instances, UI component (located in Administration) used for aggregated paramsets.	
Export component of PPM Report function (configured in the configuration part of the analysis UI).	
SAP systems SAP ERP/ECC < 6.0.	
CPI (Continuous Process Improvement).	
Calculation of internal database statistics ("-genstats" option of "runppmimport").	
Support of region-specific encodings.	The encoding (that can be selected during client creation in CTK) will be limited to only support UTF-8 for future versions. This also includes the encoding of the underlying database schema (which also must support UTF-8 characters).
ARIS PPM Analysis GUI installation on the client machine.	
Switching from the process instance list view in ARIS PPM to the transaction module in SAP is deprecated for the Download Client and the PPM Analysis GUI	
Shared fragment mechanism and corresponding configuration elements for shared fragments.	
The usage of shared functions.	
Configuration classes (for example, calculation classes, merge algorithms, keyrules, transformation rules) that do not refer to classes delivered with the standard product installation of ARIS PPM. Report engine < ARIS PPM 9.6. The option to use the older version of the report engine **will phase out**.	
Changed Item	**Description**
PPM Tool runpikidata	The command line option “encoding” is mandatory for file import in CSV format
PPM Tool rundimdata	The command line option “encoding” is mandatory for file import in CSV format
CSV-2-PPM Extractor	The command line option “encoding” is mandatory for file import in CSV format
Display Name of ARIS PPM Cloud Agent	Entr changed from ARIS PPM 10.5 to ARIS PPM 10

8.1.5. Added, removed, deprecated, or changed Built-In Services

Changed Service	Description
ARIS PPM Cloud Agent 10 (ARIS PPM 10)	The buildnumber of Cloud Agent changed and hence all runnables using the new version number 10.2025.10. The runnable names are composed as shown in the following example: **20251031.091714_ppm-web-run-prod-10.2025.10.0-runnable.zip** The service name and default port are the same (PPMCloudAgent105, 17013) Display Name changed to ARIS PPM 10

8.1.6. Added, removed, deprecated, or changed parameters

In this version, no changes were made to parameters.

8.1.7. Added, removed, deprecated, or changed APIs

In this version, no changes were made to APIs.

8.2. Release 10.5.10

8.2.1. Fixes included in 10.5.10

- ARIS PPM 10.5.10 Fix1 (10.5.10.1) provides some important fixes for security issues found in the 10.5.10.0

8.2.2. Resolved issues in 10.5.10.0

- Security Issues: ARIS PPM uses some java-based 3rd party libraries. In general, security vulnerabilities detected within these libraries were fixed by updating or replacing these libraries.
- For legal reasons all Legal Notices including copyright information were updated in the product and the product documentation. This also included the exchange of some outdated icons and logos.
- CTK provides functionality to create client specific documentation containing an overview in HTML format for measures and dimensions. The issue creating the HTML overview pages was fixed for the current version.

8.2.3. Documentation changes

- Legal Notices including copyright information was updated for all documents

- Software AG Logo was removed from all documents
- All documents are still available on the DVD, but a new Document Overview page was created for the product that provides new links to the ARIS documentation page. The old link https://documentation.softwareag.com is no longer valid.

8.2.4. Terminology changes

Old Term	New Term
ARIS Process Performance Manager 10.5.9	ARIS Process Performance Manager 10.5.10

8.2.5. Added, removed, deprecated or changed items

Added Item	Description
none	
Removed Item	**Replacement, if any**
none	
Deprecated Item	**Replacement, if any**
Creation of expert documentation in CTK for the specific client configuration	
XLS based Data Import for process instance-independent measures in the analysis UI (PIKIs).	
Process Instances, UI component (located in Administration) used for aggregated paramsets.	
Export component of PPM Report function (configured in the configuration part of the analysis UI).	
SAP systems SAP ERP/ECC < 6.0.	
CPI (Continuous Process Improvement).	
Calculation of internal database statistics ("-genstats" option of "runppmimport").	
Support of region-specific encodings.	The encoding (that can be selected during client creation in CTK) will be limited to only support UTF-8 for future versions. This also includes the encoding of the underlying database schema (which also must support UTF-8 characters).
ARIS PPM Analysis GUI installation on the client machine.	
Switching from the process instance list view in ARIS PPM to the transaction module in SAP is deprecated for the Download Client and the PPM Analysis GUI	
Shared fragment mechanism and corresponding configuration elements for shared fragments.	
The usage of shared functions.	
Configuration classes (for example, calculation classes, merge algorithms, keyrules, transformation rules) that do not refer to classes delivered with the standard product installation of ARIS PPM. Report engine < ARIS PPM 9.6. The option to use the older version of the report engine **will phase out**.	
Changed Item	**Description**

Added Item	Description
none	

8.2.6. Added, removed, deprecated, or changed Built-In Services

Changed Service	Description
ARIS PPM Cloud Agent 10.5	The buildnumber of Cloud Agent changed and hence all runnables using the new version number 10.5.11 The new name of Cloud Agent runnables is composed as shown in the following example: **20250430.091714_ppm-web-run-prod-10.5.11.0-runnable.zip** The service name and default port are the same (ARIS PPM Cloud Agent 10.5, 17013)

8.2.7. Added, removed, deprecated, or changed parameters

In this version, no changes were made to parameters.

8.2.8. Added, removed, deprecated, or changed APIs

In this version, no changes were made to APIs.

9. Languages

Supported languages for ARIS Process Performance Manager 10.2026.10

- Chinese (simplified Chinese)
- English
- French
- German
- Japanese
- Portuguese (Brazilian Portuguese)
- Russian

10. Compatibility

ARIS Process Performance Manager 10.2026.10 is compatible with the following other Software GmbH products:

ARIS 10.2025.10

ARIS Process Performance Manager 10.2026.10 runs on a Java 25 runtime (JVM). Database drivers used must be certified for the Java runtime in use.

ARIS Process Performance Manager 10.2026.10 supports the following database platforms:

- Oracle 18, 19, and 21
- Microsoft SQL Server 2017, 2019, 2022, and 2025 (ISO-8859-1 and Unicode/UTF-8)

For the complete and binding list of supported platforms, operating systems, and database versions, refer to the ARIS PPM system requirements.

11. Virtual Machine Support

"Software GmbH provides for all its software the definitions of supported, documented platform configurations (referred to here just as 'supported platform') which will include specific Operating System (OS) and hardware configurations and may include Java Virtual Machine (JVM) and database versions. Customers can use a commercially available virtualization environment for a Software GmbH production environment if it accurately and completely emulates one of the supported platforms.

Customers who use virtual environments are required to comply fully with their contractual terms and conditions for licensing.

Software GmbH tests its software for operation on the supported platforms and not specifically against all possible combinations of hardware that might be comprised that operating system (for example, file system, disk controllers, memory configuration, display devices and so on). Therefore, the correct expertise, provision and management of a hardware configuration to support the platform remain the responsibility of our customers, whether directly using physical hardware or a virtualization environment. Software GmbH recommends physical hardware or, if ARIS products are used in a virtual environment, sufficient resources must be available to avoid the risk of overbooking.

Software GmbH tests and supports certain products in the specific virtualized environments listed in the system requirements section of the product documentation. Customers can use a different virtualized environment that accurately and completely emulates one of the supported platforms; however, if they encounter an issue that Software GmbH judges might be caused by the virtualized environment, then the customer is responsible for reproducing the issue on an actual supported platform before further analysis can take place. Software AG Global Support will refer customers to the Global Consulting Services group for guidance or recommendation about the use of virtualization software, or, if required, the best approaches for copying a system to a supported platform."