PROCESS EXTRACTOR - SELF-SIGNED CERTIFICATE

ARIS Process Mining 10

October 2026

This document applies to ARIS Process Mining Version 10 and to all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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1. Use a self-signed certificate with Process Extractor

If you use a combined installation of ARIS with ARIS Process Mining on-premise and a self-signed certificate is installed, you must also install this self-signed certificate for Process Extractor for ARIS Process Mining.

You can import a self-signed certificate with the following steps for a Windows operating system (the steps are similar for Linux operating systems):

Procedure

1. Stop Process Extractor for ARIS Process Mining if it is already running.
2. Open a command shell in directory **<process_extractor_installation_directory>\jre\bin**.
3. Execute the following command:

   keytool.exe -keystore "../lib/security/cacerts" -storepass changeit -noprompt -importcert -alias <alias> -file <self_signed_certificate>

   <alias> is a freely selectable name for the certificate, which is listed with this name in the certificate file.

   <self_signed_certificate> is the name of the file that contains the self-signed certificate.

   Example

   keytool.exe -keystore "../lib/security/cacerts" -storepass changeit -noprompt -importcert -alias ARISInternAlias -file ARISInternalCertifcate.cer
4. Restart Process Extractor for ARIS Process Mining.

You imported a self-signed certificate to use with Process Extractor for ARIS Process Mining on-premise.

For information regarding a combined installation of ARIS with ARIS Process Mining on-premise, please refer to the Process Mining Installation Cookbook.

2. Support and legal information

This section provides you with some general information regarding product support and legal aspects.

2.1. Documentation scope

The information provided describes the settings and features as they were at the time of publishing. Since documentation and software are subject to different production cycles, the description of settings and features may differ from actual settings and features. Information about discrepancies is provided in the Release Notes that accompany the product. Please read the Release Notes and take the information into account when installing, setting up, and using the product.

If you want to install technical and/or business system functions without using the consulting services provided by SAG ARIS GmbH, you require extensive knowledge of the system to be installed, its intended purpose, the target systems, and their various dependencies. Due to the number of platforms and interdependent hardware and software configurations, we can describe only specific installations. It is not possible to document all settings and dependencies.

When you combine various technologies, please observe the manufacturers' instructions, particularly announcements concerning releases on their Internet pages. We cannot guarantee proper functioning and installation of approved third-party systems and do not support them. Always follow the instructions provided in the installation manuals of the relevant manufacturers. If you experience difficulties, please contact the relevant manufacturer.

If you need help installing third-party systems, contact your local ARIS sales organization. Please note that this type of manufacturer-specific or customer-specific customization is not covered by the standard ARIS software maintenance agreement and can be performed only on special request and agreement.

2.2. Support

Product support

We provide support for ARIS products to all customers with a valid support contract.

Information on product version availability and support, as well as sustained support dates, is available at ARIS Community.

Contact our Global Support services at ARIS Community to raise and update support incidents, or post ideas and feature requests.

Community

Register with ARIS Community to download products, updates and fixes, find expert information, and interact with other users.

Documentation

For information on how to use and activate products and for other technical support questions, visit the ARIS Documentation website.

If you want to give feedback on any documentation topic, write to documentation@aris.com.

2.3. Legal notices

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