RELEASE CYCLES

ARIS 10

October 2026

This document applies to ARIS Version 10 and to all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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Table of Contents

1. General information 4
1.1. What are upgrades and patches (updates)? 4
1.2. Overview of release intervals 4
2. ARIS on-premises 5
3. ARIS cloud 6
3.1. Public cloud 6
3.2. Private cloud 6
3.2.1. Semi-annual upgrade 6
3.2.2. Monthly upgrade 6
3.2.3. Switch from monthly to semi-annual upgrade 7
3.2.4. Automatic patch (update) 7
4. Support and legal information 9
4.1. Documentation scope 9
4.2. Support 9
4.3. Legal notices 10

1. General information

We offer our customers different upgrade and patch (update) options depending on their ARIS edition and whether the software is deployed on-premises or in the cloud.

1.1. What are upgrades and patches (updates)?

An **upgrade** typically contains new features, technical improvements, bug fixes, and security updates. When you upgrade your system, the release version changes.

From May 2025, the general ARIS release numbering scheme is **10.{year}.{month}.{build}**. For example, if you upgrade ARIS version 10.2025.5, the release version number may change to 10.2025.6.

A **patch (update)** provides your system with security updates and bug fixes. Applying a patch does not change the release version. Only the build number added to the version changes. For example, if you patch ARIS version 10.2025.5.**123**, the build number may change to 10.2025.5.**124**.

1.2. Overview of release intervals

Depending on the ARIS edition and whether the software is deployed on-premises or in the cloud, new versions (upgrades) are released at different intervals. The following table shows the options available in each environment:

Release interval	Public cloud *	Private cloud **	On-premises
Monthly releases	x	x (Opt-in)	
Semi-annual releases		x	x

* ARIS Basic, ARIS Advanced, ARIS Enterprise (public cloud), ARIS Process Mining Basic, ARIS Process Mining Advanced, and ARIS Process Mining Enterprise (public cloud)

** ARIS Enterprise (private cloud) and ARIS Process Mining Enterprise (private cloud)

2. ARIS on-premises

If you host ARIS locally, you can upgrade and patch (update) your system at any time. Both the latest on-premises release version and the latest patch are available in the ARIS Download Center. A new on-premises version is released twice a year, usually in April and October (subject to change). The exact date is determined and announced by the ARIS team. Depending on the version you are using, you may need to upgrade to other versions before you can upgrade to the latest release.

If you need assistance upgrading or patching (updating) your system, contact your ARIS representative or ARIS Global support.

3. ARIS cloud

Depending on your ARIS cloud edition, your system is upgraded and patched (updated) at different intervals.

3.1. Public cloud

ARIS Basic, ARIS Advanced, ARIS Enterprise (public cloud), ARIS Process Mining Basic, ARIS Process Mining Advanced, and ARIS Process Mining Enterprise (public cloud) are usually upgraded monthly and patched weekly. The exact date is determined and announced by the ARIS team.

3.2. Private cloud

In ARIS Enterprise, you can decide when to upgrade your system or apply the latest patch (update). By default, ARIS Enterprise systems are upgraded twice a year, typically in April and October (subject to change). However, if you want to receive new features and the latest patches more frequently, you can choose to upgrade your system on a monthly basis. You also have the option to receive the latest patches on a weekly basis without upgrading your system.

3.2.1. Semi-annual upgrade

To upgrade your ARIS Enterprise system to the latest semi-annual release version, you can open a ticket with ARIS Global Support and specify the date of the upgrade. You can also schedule the upgrade in the user interface.

Prerequisite

You have the **Technical configuration administrator** function privilege.

Procedure

1. Click **Application launcher > Quick access > Schedule upgrade.** A new page opens.
2. Select one of the suggested dates and times for your upgrade.
3. Click **Continue**. A form is displayed.
4. Fill in the required fields and click **Done**.

Your upgrade is scheduled for the selected date and time. Upgrade notifications will be sent to the e-mail address you provided.

3.2.2. Monthly upgrade

In ARIS Enterprise, you can switch to an automatic monthly upgrade scheme to get new features faster. If you choose this option, you will also automatically receive the latest patches (updates). The version you are using and the month in which you decide to switch determine when you will move to the monthly plan. Note

that the move might not happen before the next semi-annual release, which is usually in April or October (subject to change).

Prerequisite

You have the **Technical configuration administrator** function privilege.

Procedure

1. Click **Application launcher** > **Administration** > **Configuration** > **User management > Infrastructure.**
2. Click **Edit**.
3. Enable the **Opt-in for regular roll-out of new features** option.
4. Click **Save**.

The latest monthly release is automatically deployed to your environment at the next available opportunity, on the day and at the time you specified. Note that once a year, typically for the October release (subject to change), you must explicitly schedule the upgrade [6] using **Schedule upgrade** in the **Application Launcher.** Upgrading to an October release cannot be done automatically because it requires data migration and tenant backup and careful overall planning.

3.2.3. Switch from monthly to semi-annual upgrade

If you are on a monthly upgrade plan and would like to switch to a semi-annual plan, you can do so in the user interface. Note that depending on the ARIS Enterprise version you are using and the month in which you decide to switch, you will continue to receive monthly upgrades until the next semi-annual upgrade is released. This is typically in April or October (subject to change).

Prerequisite

You have the **Technical configuration administrator** function privilege.

Procedure

1. Click **Application launcher** > **Administration** > **Configuration** > **User management > Infrastructure.**
2. Click **Edit**.
3. Disable the **Opt-in for regular roll-out of new features** option.
4. Click **Save**.

You will switch to a semi-annual upgrade plan at the next opportunity available for your environment.

3.2.4. Automatic patch (update)

You can patch (update) your ARIS Enterprise system without upgrading and receiving the latest features.

Prerequisite

You have the **Technical configuration administrator** function privilege.

Procedure

1. Click **Application launcher** > **Administration** > **Configuration** > **User management > Infrastructure.**
2. Click **Edit**.
3. Enable the **Automatically apply latest patch level to current service release** option.
4. Click **Schedule patch**.
5. Select your preferred day and time for the weekly patches.
6. Click **Save**.

The latest patch is automatically applied each week on the day and time you specify.

4. Support and legal information

This section provides you with some general information regarding product support and legal aspects.

4.1. Documentation scope

The information provided describes the settings and features as they were at the time of publishing. Since documentation and software are subject to different production cycles, the description of settings and features may differ from actual settings and features. Information about discrepancies is provided in the Release Notes that accompany the product. Please read the Release Notes and take the information into account when installing, setting up, and using the product.

If you want to install technical and/or business system functions without using the consulting services provided by SAG ARIS GmbH, you require extensive knowledge of the system to be installed, its intended purpose, the target systems, and their various dependencies. Due to the number of platforms and interdependent hardware and software configurations, we can describe only specific installations. It is not possible to document all settings and dependencies.

When you combine various technologies, please observe the manufacturers' instructions, particularly announcements concerning releases on their Internet pages. We cannot guarantee proper functioning and installation of approved third-party systems and do not support them. Always follow the instructions provided in the installation manuals of the relevant manufacturers. If you experience difficulties, please contact the relevant manufacturer.

If you need help installing third-party systems, contact your local ARIS sales organization. Please note that this type of manufacturer-specific or customer-specific customization is not covered by the standard ARIS software maintenance agreement and can be performed only on special request and agreement.

4.2. Support

Product support

We provide support for ARIS products to all customers with a valid support contract.

Information on product version availability and support, as well as sustained support dates, is available at ARIS Community.

Contact our Global Support services at ARIS Community to raise and update support incidents, or post ideas and feature requests.

Community

Register with ARIS Community to download products, updates and fixes, find expert information, and interact with other users.

Documentation

For information on how to use and activate products and for other technical support questions, visit the ARIS Documentation website.

If you want to give feedback on any documentation topic, write to documentation@aris.com.

4.3. Legal notices

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