

PROCESS EXTRACTOR FOR ARIS PROCESS
MINING

RELEASE NOTES

VERSION 10.0 - SERVICE RELEASE 27 AND HIGHER
OCTOBER 2024

This document applies to ARIS Process Mining Version 10.0 and to all subsequent releases. Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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1 General

This file contains important information about using Process Extractor for ARIS Process Mining. Specific user documentation is available on the [Documentation download center](#) Web site. Go to the Product Families area to find the following documents in the ARIS Process Mining section:

- Process Extractor for ARIS Process Mining
- Release Notes

This file contains information about functionality that has been added, removed, marked as deprecated, or changed for this product. Deprecated functionality continues to work and is supported by Software AG but may be removed in a future release. Software AG strongly recommends that you do not use deprecated functionality in new projects.

2 Critical information

Please go to the [Knowledge Center](#) on Empower to find out about important information that Software AG might retrospectively publish about the current Process Extractor release.

3 Known issues

This section lists all issues that were known about the current Process Extractor release at the time when these Release Notes were published. Any issue identified at a later point in time will be documented in the Knowledge Center of Empower.

Currently there are no known issues for Process Extractor 10.0.27.

4 Usage notes

This section provides you with important details about how to work with the current product release.

PREREQUISITES

On Windows based Operating Systems, Process Extractor for ARIS Process Mining requires the Microsoft Visual Studio 2010 C/C++ runtime libraries 64 bit to be installed on the system. If not present, download and install the latest version of the "Microsoft Visual C++ 2010 Service Pack 1 Redistributable Package 64 bit" from the Microsoft website and select the package that corresponds to the used locale and JVM bit-width (x64 for 64 bit).

INSTALLATION

For detailed information on installing and configuring Process Extractor for ARIS Process Mining, please refer to the documentation **Process Extractor for ARIS Process Mining.pdf**. ARIS Process Mining Extractor 10.0 SR23 and higher is using Java 17 as Java runtime environment. To extract data from any supported JDBC source (like Oracle, MS SQL Server databases or other database systems), you must use a Java 17 compatible JDBC database driver. Please ask your database manufacturer for further details on Java 17 support for JDBC drivers. To extract data from an SAP system, you must use a Java 17 compatible SAP JCo driver.

UPGRADE

Since October 2022 upgrade only works with Process Extractor version 10 SR18 or later. Process Extractor version 10 SR23 (10.0.23.0) and lower do not support pseudonymization of data. This functionality is only available with version 10.0.23.1 and higher and may also have restricted availability even running with an ARIS Process Mining version 10.0.23.1 and later.

COMPATIBILITY

Please note that ARIS Process Mining from Service Release 28 (SR 28) no longer supports the Process Extractor for ARIS Process Mining older than SR 27. We recommend installing Process Extractor for ARIS Process Mining at least with Service Release 27 or newer.

5 Changes in the current version

The current version is Process Extractor for ARIS Process Mining version 10 SR27 (10.0.27.0.x). The new version is available in the ARIS Download Center.

PRODUCT CHANGES

- Fixes and 3rd party library updates

DOCUMENTATION CHANGES

- Update Release Notes for Process Mining Extractor
- Updated Installation and Configuration
- 3rd party list

DEPRECATIONS & REMOVALS

- The support for Snowflake is deprecated.

6 Supported platforms

PRODUCT VERSION PLATFORM

- Red Hat Enterprise Linux 8 x86-64
- Red Hat Enterprise Linux 9 x86-64
- SUSE Linux Enterprise Server 15 x86-64
- Windows Server 2019 x86-64
- Windows Server 2022 x86-64

PRODUCT VERSION REQUIREMENTS

- Cloud Provider Amazon EC2 64bit
- Cloud Provider Microsoft Azure 64bit
- JDK Windows / Linux / Solaris Zulu Java 17.38

7 Former versions

7.1 Process Extractor for ARIS Process Mining SR26 (10.0.26.0)

PRODUCT CHANGES

- There has been a bugfix in the SAP extractor. The extractor will now always extract all lines, including duplicates, if the primary key is only partially specified. In addition, the extractor requires a new remote function module in the SAP system. The extractor only works with the new RFC, so it is necessary to import the new transport request provided with this release.
- Data Extraction using JDBC: it is now possible to specify a DB catalog for JDBC extraction. If needed, add the parameter *dbCatalog* to your JDBC configuration file for the source system connection.
- Security updates:
 - The issue CVE-2024-36114 for the 3rd party library aircompressor 0.21 was resolved by updating the library to the latest version.
 - The issue CVE-2024-25638 for the 3rd party library dnsjava 3.4.0 was resolved by removing the affected library.
 - The issue CVE-2024-34750 for the 3rd party library tomcat-embed-core 10.1.20 was resolved by updating to latest available version.
- The issue CVE-2024-38809 for the 3rd party library spring-web 6.1.6 was resolved by updating to latest available version.
- General fixes and other 3rd party library updates

DOCUMENTATION CHANGES

- Update Release Notes for Process Mining Extractor
- 3rd party list

DEPRECATIONS & REMOVALS

- The support for Snowflake is deprecated.

7.2 Process Extractor for ARIS Process Mining SR25 (10.0.25.0)

PRODUCT CHANGES

- Fixes and 3rd party library updates

DOCUMENTATION CHANGES

- Update Release Notes for Process Mining Extractor
- 3rd party list

DEPRECATIONS & REMOVALS

- The support for Snowflake is deprecated.

7.3 Process Extractor for ARIS Process Mining SR24 (10.0.24.0)

PRODUCT CHANGES

- Support for Microsoft SQL Server 2022
- Fixes and 3rd party library updates

DOCUMENTATION CHANGES

- Update Release Notes for Process Mining Extractor
- 3rd party list

DEPRECATIONS & REMOVALS

- The support for Snowflake is deprecated.

7.4 Process Extractor for ARIS Process Mining SR23 (10.0.23.1)

PRODUCT CHANGES

- ARIS Process Mining Extractor supports pseudonymization during extraction of data. This functionality is only available if the used ARIS Process Mining system also supports pseudonymization. Further details on this new functionality can be retrieved from the ARIS Process Mining Online Help.
Note that this feature has restricted availability and may not be available to you.

DOCUMENTATION CHANGES

- Update Release Notes for Process Mining Extractor
- Online Help topic to pseudonymize data.

7.5 Process Extractor for ARIS Process Mining SR23 (10.0.23.0)

PRODUCT CHANGES

- Fixes and 3rd party library updates

DOCUMENTATION CHANGES

- Update Release Notes for Process Mining Extractor
- 3rd party list

7.6 Process Extractor for ARIS Process Mining SR22

PRODUCT CHANGES

- Fixes and 3rd party library updates
- Update to Java 17
- Added support for data extraction of a Databricks Delta Lake with the Databricks JDBC driver.

DOCUMENTATION CHANGES

- Process Extractor for ARIS Process Mining.pdf
- Help Topics

- Update Release Notes for Process Mining Extractor (OnPrem)

7.7 Process Extractor for ARIS Process Mining SR21

PRODUCT CHANGES

- Fixes and 3rd party library updates

DOCUMENTATION CHANGES

- Process Extractor for ARIS Process Mining.pdf
- Help Topics
- Section for supported platforms in Release Notes added.
- Requirements document removed.

7.8 Process Extractor for ARIS Process Mining SR20

PRODUCT CHANGES

- Fixes and 3rd party library updates

DOCUMENTATION CHANGES

- Process Extractor for ARIS Process Mining.pdf
- Help Topics
- Release Notes / Readme

7.9 Process Extractor for ARIS Process Mining SR18

PRODUCT CHANGES

- Fixes and 3rd party library updates
- Snowflake connectivity
Extract data from your Snowflake Data Lake to the ARIS Process Mining cloud via the JDBC extractor.
- Standard ARIS Process Mining connector in webMethods.io
Use the standard ARIS Process Mining connector in webMethods.io to ease data integration.

RELEASE NOTES

DOCUMENTATION CHANGES

- [Process Extractor for ARIS Process Mining.pdf](#)
- [Help Topics](#)
- [Release Notes / Readme](#)

8 Legal information

8.1 Documentation scope

The information provided describes the settings and features as they were at the time of publishing. Since documentation and software are subject to different production cycles, the description of settings and features may differ from actual settings and features. Information about discrepancies is provided in the Release Notes that accompany the product. Please read the Release Notes and take the information into account when installing, setting up, and using the product.

If you want to install technical and/or business system functions without using the consulting services provided by Software GmbH, you require extensive knowledge of the system to be installed, its intended purpose, the target systems, and their various dependencies. Due to the number of platforms and interdependent hardware and software configurations, we can describe only specific installations. It is not possible to document all settings and dependencies.

When you combine various technologies, please observe the manufacturers' instructions, particularly announcements concerning releases on their Internet pages. We cannot guarantee proper functioning and installation of approved third-party systems and do not support them. Always follow the instructions provided in the installation manuals of the relevant manufacturers. If you experience difficulties, please contact the relevant manufacturer.

If you need help installing third-party systems, contact your local Software GmbH sales organization. Please note that this type of manufacturer-specific or customer-specific customization is not covered by the standard Software GmbH software maintenance agreement and can be performed only on special request and agreement.

8.2 Support

If you have any questions on specific installations that you cannot perform yourself, contact your local Software GmbH sales organization (<https://www.softwareag.com/corporate/company/global/offices/default.html>). To get detailed information and support, use our Web sites.

If you have a valid support contract, you can contact **Global Support ARIS** at: **+800 ARISHELP**. If this number is not supported by your telephone provider, please refer to our Global Support Contact Directory.

RELEASE NOTES

For issues regarding the product documentation, you can also send an e-mail to documentation@softwareag.com (<mailto:documentation@softwareag.com>).

ARIS COMMUNITY

- Download products, updates and fixes
- Find information, expert articles, issue resolution, videos, and communication with other ARIS users

If you do not yet have an account, register at ARIS Community.

PRODUCT TRAINING

You can find helpful product training material on our Learning Portal.

TECH COMMUNITY

You can collaborate with Software GmbH experts on our Tech Community Web site. From here you can, for example:

- Browse through our vast knowledge base.
- Ask questions and find answers in our discussion forums.
- Get the latest Software GmbH news and announcements.
- Explore our communities.
- Go to our public GitHub and Docker repositories and discover additional Software GmbH resources.

PRODUCT SUPPORT

Support for Software GmbH products is provided to licensed customers via our Empower Portal (<https://empower.softwareag.com/>). Many services on this portal require that you have an account. If you do not yet have one, you can request it. Once you have an account, you can, for example:

- Add product feature requests
- Search the Knowledge Center for technical information and tips
- Subscribe to early warnings and critical alerts
- Open and update support incidents.